

**Refund Policy: Hot Gal Couture**  
**URL: [www.hotgalcouture.com](http://www.hotgalcouture.com)**

The website listed above, hereinafter referred to as "Website" is operated by the following party:

Hot Gal Couture, an individual based in the state of California (hereinafter referred to as "Operator")

For any questions or comments regarding this Refund Policy, the Operator may be reached at the following contact points:

[contact@hotgalcouture.com](mailto:contact@hotgalcouture.com)

Customers may request a refund on goods sold within 10 days of receipt.

To be eligible for a return the following conditions must be met:

Customers must return the item in its original packaging.

The item must not be opened.

The item must not be used.

The item must not be damaged.

The item must be returned with its original receipt.

Additional conditions:

If Package arrived Damage you may receive a refund. Please provide proof of damage and copy of original receipt.

If the above conditions are not met, Operator reserves the right to reject return and refund.

In case of item return, customer will be responsible for paying cost of shipping.

No refunds are permissible on sale items.

Customers may not request or receive the exchange of any item and may instead only receive a refund.

Customers must contact Operator prior to the start of the refund and return process.

Returns are to be sent to the following address:

Please send email to  
[contact@hotgalcouture.com](mailto:contact@hotgalcouture.com) to request refund